

## **TOM'S CRUZ LIMOUSINE SERVICE AGREEMENT:**

**This Service Agreement serves as a contract between Tom's Cruz Limousine Service and the customer. Terms & Conditions of this Service Agreement are as follows:**

1. The customer understands and agrees that all charges are assessed by Tom's Cruz Limousine Service. All unpaid deposits and balances are authorized by the customer, with either verbal or signed acceptance of services. Payment is due at the time passenger is dropped off. If for any reason full payment is not made at this time, a late charge of two percent per month will be assessed. If this agreement is referred to an attorney and/or collection agency, the customer agrees to pay all attorney and/or collection fees.
2. The use of any illegal substance is prohibited in the limousine. The possession or consumption of alcoholic beverages by any passenger under the age of 21 is prohibited by ORC Regulation and by Tom's Cruz Limousine Service. Any breach of this policy will result in immediate termination of services and payment due in full for entire reservation. Driver may terminate services immediately or return passengers to the point of initial pickup.
3. The customer accepts a minimum financial responsibility of \$300.00 for any physical damages to the limousine caused by any passenger. This includes damage resulting from improper use of the limousine and its contents, including but not limited to audio/video equipment, lighting, and exterior and interior components including upholstery. Decision as to the unusual use or wear of the vehicle rests with Tom's Cruz Limousine Service solely, and its experience as to the general use of hired limousines.
4. Tom's Cruz Limousine Service reserves the right to charge a cleanup fee of not less than \$300 for excessive mess, spillage, or for any passenger getting sick in the car.
5. There is no smoking in any Tom's Cruz Limousine Service vehicle. Any passenger found smoking in the vehicle will be asked to extinguish the cigar/cigarette, and the customer will be subject to a \$100 charge for each incident.
6. Tom's Cruz Limousine Service is not responsible for items left in our vehicles, cash, jewelry and computers, carry-on items that may be damaged in transit, or loss or damage to luggage worth more than \$250, including contents.
7. Emerging from the sun roof while the vehicle is in operation is prohibited.
8. If at any time the service is terminated due to unruly conduct, damages to the vehicle, or abuse of any kind that Tom's Cruz Limousine Service deems valid, no refund of money will be made. Tom's Cruz Limousine Service reserves the right to refuse service as it deems appropriate.

**I understand and accept the conditions of this Service Agreement:**

Signed: \_\_\_\_\_ Date: \_\_\_\_\_